From: Daniel Rios
To: PD Detective Bureau; PD Supervisor
Subject: Fwd: Flock having difficulty with black plates
Date: Friday, May 3, 2024 7:12:44 AM

Please see email thread regarding flock not capturing black license plates during nighttime hours.

They SO figured it out for us during our last warrant service and surveillance operation.

Sounds like Flock is aware of the issue and working on a fix. More info to come when we get it.

Danny

Daniel Rios, Lieutenant
Detective Bureau | Santa Maria Police Department | (805) 928-3781 x1307 | drios@cityofsantamaria.org

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From: Stephen Best <sbest@cityofsantamaria.org>
Sent: Friday, May 3, 2024 7:02 AM
To: Daniel Rios <drios@cityofsantamaria.org>
Subject: FW: Flock having difficulty with black plates

FYI

Corporal Stephen L. Best
Santa Maria Police Department
1111 W. Betteravia Rd., Santa Maria, CA 93455
(805)928-3781 X2491
sbest@ci.santa-maria.ca.us
sbest@cityofsantamaria.org

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From: Flock Safety Support <support@flocksafety.com>
Sent: Friday, May 3, 2024 6:54 AM
To: Stephen Best <sbest@cityofsantamaria.org>
Cc: brendon.norton@flocksafety.com; libby.landers@flocksafety.com; Eligio Lara <elara@cityofsantamaria.org>; Stephen Best <sbest@cityofsantamaria.org>; Daniel Cohen <dcohen@cityofsantamaria.org>; jake.sherman@flocksafety.com; Michael Balcorta <mbalcorta@cityofsantamaria.org>
Subject: RE: Flock having difficulty with black plates

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Hi Corporal Best,
We are indeed aware and our Machine Learning team is actively working on improving our model to account for this.

I appreciate the detail here and will pass it along to ensure they factor it into their efforts.

Stay safe,
Adam

---------- Original Message ----------
From: Stephen Best [sbest@cityofsantamaria.org]
Sent: 5/3/2024, 9:47 AM
To: libby.landers@flocksafety.com; support@flocksafety.com; jake.sherman@flocksafety.com; brendon.norton@flocksafety.com
Cc: elara@cityofsantamaria.org; sbest@cityofsantamaria.org; dcohen@cityofsantamaria.org; mbalcorta@cityofsantamaria.org
Subject: Flock having difficulty with black plates

Flock Safety,
Are you aware of your cameras having difficulty reading the black and yellow California plates?
A Lieutenant brought it to my attention when a surveillance team was following a vehicle with a black and yellow plate around town. Flock recorded the surveillance vehicle's plate but seldom recording the suspect vehicle's black and yellow plate. (Don't have more details at this time)

I tested All Cameras on black and yellow plate E039H0 over the past 7 days. There was only one night time image.
FYI

Searched 236 cameras from 4/26/2024 to 5/3/2024

Thursday, May 2, 2024

16:34	124 WB Hidden Pines (east of Ebony)
16:11	012 EB Skyway (west of Hwy 135)
11:51	129 WB McCoy (west of Broadway)
11:48	116 WB Betteravia (east of Broadway-Lane 1 and 2)
08:24	062 NB Skyway (south of Airpark)
08:05	002 NB Broadway (north of Preisker)
08:03	103 SB Preisker (south of Portland)
07:54	071 NB Blosser (north of Rancho Verde)
07:54	069 NB Blosser (north of Cox)
07:52	075 NB Blosser (south of Fesler)
07:47	073 NB Blosser (south of Carmen)

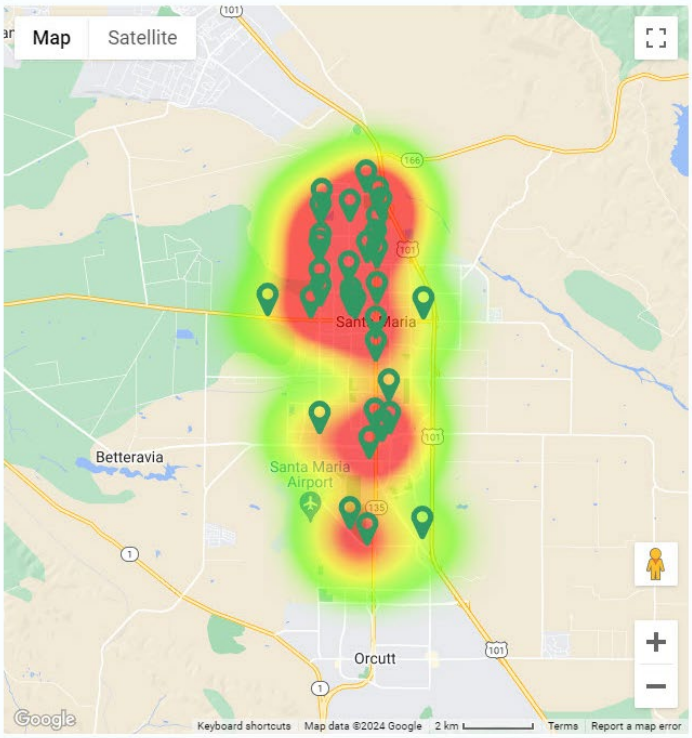
Wednesday, May 1, 2024

17:04	124 WB Hidden Pines (east of Ebony)
16:57	085 NB Broadway (south of Harding)
16:54	027 NB Broadway (north of Fesler)
16:51	087 NB Broadway (south of Orange)
16:50	029 NB Broadway (south of Morrison)
16:38	048 NB Miller (north of Battles)
16:37	042 NB Miller (north of Betteravia)

Vehicle Details

Plate: E039H0
Plate State: **california**, unknown
Plate Type: **regular**

Type: **Sedan**, SUV, Pickup
Make: **Dodge**, **Nissan**, Other, Ford
Color: **black**, unknown, silver_grey, white⚠



Searched 236 cameras from 4/26/2024 to 5/3/2024

Thursday, May 2, 2024

16:34 124 WB Hidden Pines (east of Ebony)
16:11 012 EB Skyway (west of Hwy 135)
11:51 129 WB McCoy (west of Broadway)
11:48 116 WB Betteravia (east of Broadway-Lane 1 and 2)
08:24 062 NB Skyway (south of Airpark)
08:05 002 NB Broadway (north of Preisker)
08:03 103 SB Preisker (south of Portland)
07:54 071 NB Blosser (north of Rancho Verde)
07:54 069 NB Blosser (north of Cox)
07:52 075 NB Blosser (south of Fesler)
07:47 073 NB Blosser (south of Carmen)

Wednesday, May 1, 2024

17:04 124 WB Hidden Pines (east of Ebony)
16:57 085 NB Broadway (south of Harding)
16:54 027 NB Broadway (north of Fesler)
16:51 087 NB Broadway (south of Orange)
16:50 029 NB Broadway (south of Morrison)
16:38 048 NB Miller (north of Battles)
16:37 042 NB Miller (north of Betteravia)
16:09 012 EB Skyway (west of Hwy 135)
11:52 129 WB McCoy (west of Broadway)
11:50 116 WB Betteravia (east of Broadway-Lane 1 and 2)
08:29 062 NB Skyway (south of Airpark)
08:09 002 NB Broadway (north of Preisker)
08:08 103 SB Preisker (south of Portland)

07:53	071 NB Blosser (north of Rancho Verde)
07:52	069 NB Blosser (north of Cox)
07:50	075 NB Blosser (south of Fesler)
07:46	073 NB Blosser (south of Carmen)
Sunday, April 28, 2024	
18:05	058 NB Railroad (north of Rancho Verde)
18:02	026 NB Railroad (north of Alvin)
18:01	#10 NB Depot (north of Mill)(HA)
18:01	038 NB Depot (south of Chapel)
18:01	014 WB Main (east of Depot)
17:46	015 WB Main (west of Ranch)
14:13	002 NB Broadway (north of Preisker)
14:12	103 SB Preisker (south of Portland)
Saturday, April 27, 2024	
21:14	078 SB Blosser (south of Canal)
18:34	071 NB Blosser (north of Rancho Verde)
18:34	069 NB Blosser (north of Cox)
18:32	075 NB Blosser (south of Fesler)
16:19	#11 - WB West Main St @ Innovative Produce
16:18	007 WB Main (west of Kathleen)
16:16	076 SB Blosser (south of Alvin)
16:15	004 SB Blosser (south of Donovan)
16:13	119 WB Donovan (west of Pine)
16:11	#01 -SB-N Broadway
16:11	001 SB Broadway (south of Taylor)
16:09	103 SB Preisker (south of Portland)
Friday, April 26, 2024	
17:43	124 WB Hidden Pines (east of Ebony)
17:32	087 NB Broadway (south of Orange)
17:32	087 NB Broadway (south of Orange)
17:16	042 NB Miller (north of Betteravia)
17:16	042 NB Miller (north of Betteravia)
16:11	089 NB College (north of Santa Maria Way)
16:03	012 EB Skyway (west of Hwy 135)
11:55	129 WB McCoy (west of Broadway)
11:53	030 SB Broadway (south of Carmen-Lane 2 and 3)
08:28	062 NB Skyway (south of Airpark)
08:09	002 NB Broadway (north of Preisker)
08:09	103 SB Preisker (south of Portland)
07:57	071 NB Blosser (north of Rancho Verde)
07:56	069 NB Blosser (north of Cox)
07:55	075 NB Blosser (south of Fesler)
07:54	075 NB Blosser (south of Fesler)
07:48	073 NB Blosser (south of Carmen)

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